



CUSTOMS & QUARANTINE AGENCY, GUAM

Guam's First Line of Defense • Protecting Our Island, Our People, Our Resources

Director's Office

Director – Pedro A. Leon Guerrero, Jr.
Chief of Customs – Raffaele M.J. Sgambelluri

Doc. Ref. No. CQA-DIR-255-15

October 7, 2015

33-15-0929
Office of the Speaker
Judith T. Won Pat, Ed.D

Memorandum

To: Doris Flores Brooks, CPA, CGFM
Public Auditor
Office of Public Accountability

From: Pedro A. Leon Guerrero, Jr.
Director
Guam Customs & Quarantine Agency (CQA)

Subject: CQA FY2014 Citizen-Centric Report

Date: 10-08-15
Time: 9:14 AM
Received By: [Signature]

Hafa Adai. In accordance with Public Law 30-127, I am submitting the "CQA FY2014 Citizen-Centric Report" (attached). Additionally, please be advised that an electronic version (pdf) of the document has been sent to your staff on October 7, 2015. Thank you.

PEDRO A. LEON GUERRERO, JR.
Director, CQA

2015 OCT -8 PM 4:06

Cc: CQA Director's Office
CQA Chief
Honorable Speaker, Judith T. Won Pat, Ed.D, 33rd Guam Legislature
Honorable Senator Thomas C. Ada, 33rd Guam Legislature

Mailing Address: 770 East Sunset Boulevard, Suite 240 Tiyan, Guam 96913
Executive Office: Suite 250, Guam Integrated Air Cargo Facility, Tiyan, Barrigada, Guam 96913
(671) 475-6202 • (671) 475-6227 Fax • www.cqa.guam.gov

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Guam Customs and Quarantine Agency

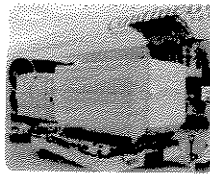
Mission Statement

The Customs and Quarantine Agency (CQA), is the "First Line of Defense" for the island of Guam. CQA enforces hundreds of laws and regulations both local and federal, and is responsible for protecting borders, securing ports of entry and facilitating trade, commerce and travel. The mission of the Agency is to improve trade facilitation and protect the people of Guam.

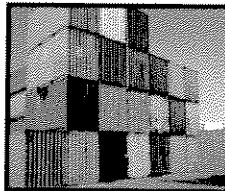
Arriving Air Passengers Operations



Arriving Air Freight Operations



Arriving Sea Freight Operations



Arriving Sea Passengers Operations



Strategic Goals

- ◆ Streamline CQA Operations in order to effectively, efficiently, and expeditiously process all inbound arriving commodities for the industry of commerce.
- ◆ The purchase and acquisition of an automated Customs Management System for all ports of entry through the assistance of U.S. federal grant programs.
- ◆ Modernization of the CQA Passenger Inspection Fees to better recover the cost of CQA services in today's economy.
- ◆ Establishing a Fines, Fees, and Forfeitures Schedule for any import violations.

Operational Structure & Demographics

Airport Operations

Consists of 53 Uniformed CQA Officers / 1 Civilian Support Personnel

Maritime / Air Cargo Operations

Consists of 21 Uniformed CQA Officers / 3 Civilian Support Personnel

Logistics & Support Operations

14 Uniformed CQA Officers / 3 Civilian Support Personnel / 20 Customs Trainees

Special Enforcement Operations

29 Uniformed CQA Officers / 1 Civilian Support Personnel

Administrative Support Operations

Consists of 19 Civilian Support Personnel

Director's Office

Consists of 6 CQA Uniformed Officers / 2 Civilian Support Personnel



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REPORT SMUGGLING ACTIVITIES

Call the CQA Hotline

642-8071/72/51

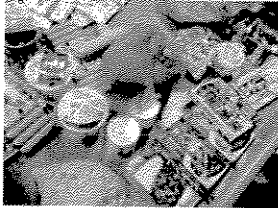
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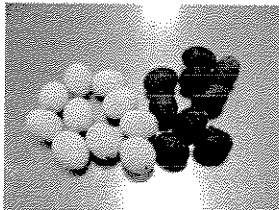
Guam Customs and Quarantine Agency

Accomplishments (Airport Operations)

Agriculture goods consisting of meat products are the most common seized items.



The dye used to color eggs red, from the Philippines, contains lead.



Counterfeit IPR goods are also commonly seized goods.



Methamphetamines or "ice" has an estimated street value of \$850 a gram on Guam.

Part of CQA's Airport Operations mission is to perform all customs-related operations necessary, at the Antonio B. Won Pat International Air Terminal, in order to encumber the passage of illicit drugs and contraband; to protect our island's agricultural interests from the introduction of injurious pests and diseases; to protect our island's economic interests by facilitating legitimate trade and to enforce all applicable local and federal laws.

During Fiscal Year 2014, the CQA Airport Operations reported the following:

- 1,714 Agricultural seizures estimated at 4,557 pounds.
- 21 Intellectual Property Rights (Trademark/Copyright) seizures totaling 1,451 pieces seized.
- 156 Public Health related seizures.

- 28 U.S. Fish & Wildlife seizures.
- 19 Department of Revenue and Taxation seizures.
- 3 Narcotic interceptions resulting a total of 929 grams of methamphetamines with an estimated street value of \$789,650.00.

Accomplishments (Maritime / Air Cargo Operations)

CQA's Maritime / Air Cargo Operation's mission is to perform all customs-related operations necessary, at the Jose O. Leon Guerrero Commercial Port, the Guam Integrated Air Cargo Facility, and the coastal waters of Guam.

During Fiscal Year 2014, the CQA Maritime / Air Cargo Operations reported the following:

- 16 Intellectual Property Rights

(Trademark/Copyright) seizures totaling 3,273 pieces seized.

- 16 Public Health related seizures totaling 1,153 pieces.
- 12 U.S. Fish & Wildlife seizures totaling 348 pieces seized.
- 20 Department of Revenue and Taxation seizures totaling 2,82 items. (Alcohol and tobacco products).

- 2 EPA seizures totaling 37 items.
- 2 D.O.T. (Department of Transportation) seizures totaling 8 pieces.

Accomplishments (Special Enforcement Operations)

The mission of CQA's Special Enforcement Operations is to conduct complex criminal investigations and to perform border enforcement operations in order to facilitate the detection, the deterrence, the disruption, and the eventual arrest of all persons and/or organizations involved in the smuggling, importation, and distribution of illicit contraband into Guam. The Special Enforcement Operations is composed of

the Contraband Enforcement Team, Detector Dog Unit, Agriculture Security Task Force, and Task Forces assisting federal government entities such as the U.S. Drug Enforcement Administration, U.S. Alcohol, Tobacco, Firearms, and Explosives, and the Homeland Security Investigations under U.S. Immigrations and Customs Enforcement, and U.S. Postal Inspection Task Force.

During Fiscal Year 2014, the CQA Special Enforcement Operations resulted with the following:

- Seizures totaling 5,904 grams of methamphetamines with an estimated street value of \$4,132,891.00.
- Seizures totaling 3,041 grams of marijuana with an estimated street value of \$60,834.00.

Finances

The Guam Customs and Quarantine Agency (CQA) generates its revenues through the collection of fees. These fees are intended to recover the costs of services for customs operations mandated by local and federal laws.

The CQA Passenger Inspection Fee applies to air passengers arriving at the Antonio B. Won Pat International Air Terminal. The fee is part of each passenger's airline ticket collected by the Guam International Airport Authority and deposited into the Government of Guam's Customs Inspection Fund.

The CQA Cargo Inspection Service Fees applies to all shipments imported into Guam at the Integrated Air Cargo Facility and the Commercial Port. These fees are collected daily and likewise deposited into the Government of Guam's Customs Inspection Fund.

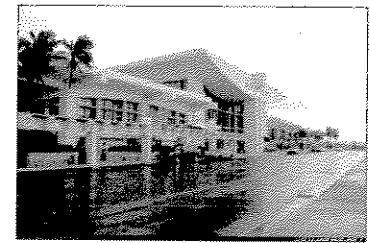
Revenue

	FY 2012 ¹	FY 2013	FY 2014
Interest Income	\$ 933.53	\$ 1,671.35	\$ 93.25
Passenger Inspection Fee (GIAA)	\$ 7,272,899.42	\$ 8,385,825.36	\$ 8,671,929.67 ²
Passenger Inspection Fee (Port Authority)	\$ 55,680.00	\$ 51,660.00	
Cargo Inspection Fee (GIAA)	\$ 165,816.31	\$ 416,619.23	\$ 82,521.67 ²
Cargo Inspection Fee (Air Cargo)	\$ 143,414.41	\$ 95,954.05	
Cargo Inspection Fee (Port Authority)	\$ 889,640.24	\$ 587,895.13	
Other Payments	\$ 95.71	\$ 675.27	\$ 35,366.80
Fiscal Year Revenue Totals	\$8,528,479.62	\$ 9,540,300.39	\$ 8,789,911.39

¹ Revenues reported for the period of October 2011 through July 2012.

² Passenger Inspection Fees of GIAA and Port Authority for FY 2014 are combined under "Passenger Inspection Fee (GIAA)".

³ Cargo Inspection Fees of GIAA and Air Cargo for FY 2014 are combined under "Cargo Inspection Fee (Air Cargo)".



Expenditures

	PERSONNEL SERVICES		
	FY 2012	FY 2013	FY 2014
Regular	\$ 5,307,894.00	\$ 5,663,382.29	\$ 5,026,033.54
Overtime	\$ -	\$ -	\$ -
Benefits	\$ 1,625,186.00	\$ 2,206,313.40	\$ 29,536.25
Insurance Benefits (Medical/Dental/Life)	\$ 317,896.00	\$ -	\$ -
Fiscal Year Total Personnel Services Expenditures	\$7,250,976.00	\$7,869,695.69	\$5,055,569.79

¹No appropriations for FY2013 Budget

²No appropriations for FY2014 Budget

	OPERATIONS		
	FY 2012	FY 2013	FY 2014
Travel	\$ -	\$ -	\$ -
Contractual Services	\$ 80,132.00	\$ 123,733.17	\$ 355,288.66
Office Space Rental	\$ 2,819,072.00	\$ 2,769,130.81	\$ 1,955,412.48
Supplies & Materials	\$ 58,968.00	\$ 72,049.94	\$ 91,403.54
Equipment	\$ -	\$ 51,570.00	\$ -
Miscellaneous	\$ 176,907.00	\$ 193,676.47	\$ 60,811.46
Utilities	\$ 107,950.00	\$ 113,118.25	\$ 105,339.56
Fiscal Year Total Operations Expenditures	\$3,243,029.00	\$3,323,278.64	\$2,568,255.70

CQA And Your Community

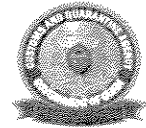
CQA participates in community outreach programs to help assist individuals and entities as part of its community involvement efforts. For FY 2014, CQA was involved in the following:

- CQA participated in the 2014 Annual Relay for Life Event, which was held at the George Washington High School Field.
- In August, 2014, CQA and its adopted school, Agana Heights Elementary School, cooperated in the work involved with the repainting, water blasting, and preparation of classrooms in anticipation of the starting school year and the return of students.
- CQA participated in the 2014 Annual Law Week sponsored by the Judiciary of Guam. Officers from the CQA Detector Dog Unit conducted an exhibition and demonstration utilizing Narcotic Detector Dogs and Agriculture Detector Dogs during the week.
- The CQA Drug Detector Dog Unit participated in numerous community outreach programs which involve demonstrations conducted at Guam public schools as an educational effort to promote anti-drug awareness with students at all grade levels throughout the island.
- CQA participated in the 2014 Red Ribbon Week.
- CQA participated in the National Crimes Victims Week.

**REPORT SMUGGLING
ACTIVITIES**

Call the CQA Hotline

642-8071/72/51



Mailing Address:

770 East Sunset Boulevard,

Ste. 240 Tiyan,

Barrigada, Guam 96913

Phone: (671)475-6202

Fax: (671)475-6227

24 Hour Phone: (671)642-8071/2

Other CQA Accomplishments

- In January of 2014, CQA graduated twenty (20) trainees, 10th Cycle CQA Training Academy, to the positions of Customs Officer I. The increase in manpower will help with the agency operations.
- In May of 2014, with the assistance of Senator Brant McCreadie, Senator V. Anthony Ada, and Senator Thomas A. Morrison, the "Methamphetamine Incarceration Reform Act of 2014" was introduced and passed by the Guam Legislature. The act imposes harsher penalties relative to punishment for the delivery, dispensing, manufacturing, and importation of controlled substances into Guam.
- In April of 2014, CQA installed and began operating a Stationary Air Freight X-Ray Scanner System at the Air Cargo Section. The acquisition of this new machine will enhance our inspection capabilities, contraband interdiction efforts, agriculture protection capabilities, facilitation of commerce, customer service and overall strengthen our border protection mandates entrusted to the Agency.
- In June of 2014, CQA received and began operating a state of the art, self-contained, mobile X-ray van. With its innovative design and ability to rapidly deploy at any location, baggage and parcel inspections with one complete unit is now possible. The X-ray van is deployed for use at the airport tarmac environment, dockside at the Commercial Port of Guam, freight forwarders warehouses, or importers addresses selected for container examinations.
- Clothing Allowance for CQA Personnel.
- Purchasing of new firearms.
- Purchasing of ammunition.

